



What's the Problem?

- Robots make people happy, right?
- We can't do anything about labor shortages
- A robot is better than nothing
 - "A breakdown of family ties means a growing number of older Japanese are spending their golden years away from the care traditionally provided by children and grandchildren" (AP 10/4/07)
- It will lead to better mental and physical health

We don't know!

- Untested hypotheses
- Arrogant assumptions (I know what you want)
- Does it promote detachment from reality?
- Should human social solutions be sought first prior to abandoning our elderly/children to robots?
- Who really benefits? The young or the old?





The Media Equation [Reeves and Nass 96]

"Equating mediated and real life is neither rare nor unreasonable. It is very common, it is easy to foster, it does not depend on fancy media equipment, and thinking will not make it go away. ... Media equal[s] real life applies to everyone, it applies often, and it is highly consequential. And this is surprising."

Ethical Considerations for Robot Partners

- Should robots be allowed to manipulate the human mind or body?
- Should robots be allowed to replace people or pets in human relationships, and if so under what circumstances?

Questions for the ethical treatment of humans by robotic systems

- What are the appropriate relationships between humans and robots?
- Is inducing a slavery mentality acceptable?
- How intimate should a relationship be with an intelligent artifact?
- Should a robot be able to mislead or manipulate human intelligence?
- What, if any, level of force is acceptable in physically managing humans by robotic systems?
- What should these agents look like and what is appropriate behavior for them?
- What are acceptable modalities for interaction between robot and human?



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People for the Ethical Treatment of Animals

"The turn toward having robotic animals in place of real animals is a step in the right direction... Practically speaking from PETA's perspective, it really doesn't matter what you do to a tin object"

(L. Lange, CSM 2/5/04)



The March of the Robot Dogs

"Robot companions, shaped like familiar household pets, could comfort and entertain lonely older people. This goal is misguided and unethical"

- Dr. R. Sparrow, Monash University
- Requires sentimentality of a morally deplorable sort.
- It violates a duty we have to appehend the world accurately.
- The design and manufacture of robots that presuppose or encourage this delusion is unethical
- Robot companions are incapable of any <u>real</u> emotions (loyalty, affection, etc..)
- Sophisticated robot pets may make such delusion likely even when this is not the intention of the designer

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What have I done? What have I done! (i.e., No moral high ground)



Robots as Partners: Interaction

Software Architecture Designed for Human-Robot Interaction

- Joint Work with M. Fujita, T. Takagi and R. Hasegawa, Sony Digital Creatures Lab, Tokyo
- Goals:
 - Incorporation of high-fidelity ethological models of behavior to allow human to relate predictably to a robotic artifact
 - Generation of motivational behavior to support existing conceptions of living creatures to encourage bonding between the human and artifact

Proxemics – Spatial Separation from User

- Management of interpersonal distance
- **Contributing factors**
 - Nature of relationship
 - Nature of activity
 - Emotional state
- Zones of spatial separation
 - Intimate/Personal/Socio-Consultive/Public
 - Additional factor for QRIO: relative size
- Supporting kinesic factors:
 - Sociofugal/sociopetal axis
 - Arm postures
 - Emblematic gestures
 - Speed of motion



Joint with A. Brooks

Body Language (Kinesics)

- Communicative body motions & postures
 - Not a true language, but contain coded messages
- Multiple categories:
 - Emblems (gestures)
 - Illustrators (dialog)
 - Affect displays (facial expressions)
 - Regulators (turn-taking)
 - Adaptors (behavioral fragments)
- QRIO capabilities:
 - Pre-compiled gestures (also supporting proxemics)
 - Reflexive illustrators (Aoyama & Shimomura)
 - Affective postures
 - Facial expression to be developed





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Dignity Maintenance The Next Step?

• Improving the User Experience in Personal Robotics Through Embedded Moral Emotions

- Respect of human's dignity in HRI relationship
- Secondary moral emotions (Haidt's taxonomy)
 - Other-condemning (Contempt, Anger, Disgust)
 - Self-conscious (Shame, Embarrassment, Guilt)
 - Other-Suffering (Compassion)
 - Other-Praising (Gratitude, Elevation)
- Guilt previously implemented in ethical architecture



What about intimacy? What are the questions? Dare we ask?

- Is human-robot intimacy acceptable in reality? Are there any limits?
- Can a robot only be viewed as a sex toy, or could it be more?
- Is human-robot sex equivalent to bestiality?
- Can robots serve as a form of treatment/therapy for human sex offenders (heroin/methadone analogy)?
- Can the church bless a human-robot union?
- How should robot sexuality be regulated? Movie ratings? Video game ratings? Prostitution? Marriage?







Intimate Computing [Bell et al 03]

- Intimacy as cognitive and emotional closeness with technology, where the technology may be aware of and responsive to our intentions, actions, and feelings.
- Intimacy as physical closeness with technology, either on or within the body.
- Intimacy through technology where the technology is used to express our intentions, emotions, and feelings towards others.

Intimate robotics

- Intimate computing exists as a subfield already
 Intimate computing workshop Ubicomp 10/03
- Pervasive and anticipatory
- "woven into the fabric of our lives and possibly .. into the fabric of our (cyber) bodies"
- Includes love, closeness, spirituality, not simply titillation.

Strategies for Creating Intimacy [Hatfield 88]

- Encourage people to accept themselves as they are.
- Encourage people to recognize their intimates for what they are.
- Encouraging people to express themselves.
- Teaching people to deal with their intimate's reactions.



Characteristics of Successful Human-Human Relationships

- Expressing love verbally, e.g., saying "I Love You".
- Being physically affectionate, e.g., handholding, hugging, kissing, cuddling, comforting.
- Expressing love sexually.
- Expressing appreciation and admiration Showing that you like, enjoy and admire each other.
- Participating in mutual self-disclosure Share inner lives.
- Providing emotional support for each other in times of distress and crisis.
- Expressing love materially Giving gifts.
- Putting up with shortcomings or accepting demands.
- Creating time to be alone together.

So what to do...

- Reflect on your own research
- Talk about its consequences
- Participate in Robot Ethics workshops
- Consider the development of research guidelines (EURON Roadmap, Korean Robot Ethics Charter)

